

# VOLKSWAGEN

GROUP AUSTRALIA

Volkswagen Group Australia - Sydney

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## **VOLKSWAGEN GROUP AUSTRALIA ANNOUNCES VOLUNTARY RECALL OF AFFECTED DIESEL VEHICLES**

**Volkswagen Group Australia (VGA) today has confirmed it will conduct a voluntary recall for affected vehicles fitted with EA 189 diesel engines.**

The relevant government authorities have been advised of this action and VGA will continue to work closely with them as it awaits further information from the head office of Volkswagen.

VGA will write to all affected customers to advise them of the next steps in the process and keep them updated.

Until a technical solution is made available by Volkswagen's head office, customers do not need to take any further action.

VGA understands that this has been a difficult time and apologises for any disappointment and inconvenience felt by our customers, staff, dealers and partners.

Volkswagen Group Australia's managing director, John White, pledged the company's full support in this matter.

"I want to assure all customers that the affected cars are technically safe and the necessary measures will be undertaken at no cost to them," said Mr White.

"We will do everything we can to fix this problem and regain the trust of our customers."

Volkswagen and ŠKODA customers who would like to find out if their vehicle is affected can enter their Vehicle Identification Number (VIN) via a link on the relevant brand websites: [www.volkswagen.com.au](http://www.volkswagen.com.au), [www.skoda.com.au](http://www.skoda.com.au) and [www.volkswagen-commercial.com.au](http://www.volkswagen-commercial.com.au). Customers can also contact a dedicated number for our call centre on 1800 504 076.